



CITY OF SPRING VALLEY VILLAGE

Public Notice

To Customers of Spring Valley Village, Texas

Failure to Submit Disinfectant Level Quarterly Operating Report (DLQOR)

Monitoring, Routine (DBP), Major / Chlorine

The City of Spring Valley Village water system PWS ID 1010214 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F, Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residual within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This violation occurred in the monitoring period Second Quarter of 2016.

We are taking the following actions to address this issue:

The City failed to mail in the report to TCEQ and instead emailed the report which was no longer an acceptable method of delivery according to TCEQ. The City has now established a State of Texas Environmental Electronic Reporting System (STEERS) account with TCEQ and all future reports will be uploaded directly to TCEQ and a confirmation number will be provided. At no time was the quality of the City's water in question. All water was monitored and disinfected properly. We are committed to providing safe and reliable drinking water to the citizens of Spring Valley Village.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have any questions regarding this matter, you may contact Doug Williams, Utility Superintendent, at (713) 465-8308. This notice will be posted on the City's website by January 04, 2017 and distributed to all water customers on record via U.S. Mail no later than January 06, 2017